

Dryden Family Medicine

NCQA Certified Patient Centered Medical Home and in Diabetes Care

Dryden Family Medicine certified as Patient-Centered Medical Home

The National Committee for Quality Assurance (NCQA) has announced that Dryden Family Medicine, has received recognition from the Physician Practice Connections for the creation of a “Patient-Centered Medical Home”. Dryden Family Medicine achieved this recognition by virtue of innovations in patient care and implementation of necessary electronic health care records technology.

Dr Klepack said, “We are proud to be nationally recognized for the excellent care we give and the dedication of our staff to helping our patients feel cared for as individuals. Dryden Family Medicine was able to achieve this important recognition by keeping communication with patients, other doctors, and hospitals a high priority and by adopting advanced methods to achieve this. Another facet of care enhancement was using our electronic medical record system to optimize not only the preventive care of our patients but also the monitoring of their diseases. Our systems are designed to automatically remind us of our patients’ health care needs at every contact with them. The reminders are customized not only to patients’ needs at their particular age but also for any disease problem they may have, The reminders use recommendations supported by research which clearly show that they help people live longer and better.

Achieving Patient-Centered Medical Home recognition took a great deal of care and effort on the part of Dryden Family Medicine. There are many requirements to demonstrate to NCQA that a practice serves as a “medical home” to patients. These include giving patients information about their health, as well as about measures to prevent illness. It also requires that the electronic health record be able to remind doctors and staff of suggested measures for monitoring and treating chronic conditions (such as high blood pressure and diabetes). The latest recommendations for optimal care of a condition can be incorporated into the patient’s electronic health record and used at each visit. The capability to share information accurately and efficiently with medical consultants, giving them a complete record of the patient’s health, is another requirement and advantage, along with advanced tracking systems to ensure that labs , radiology reports, and consultants’ reports actually get back to the primary care doctor. The electronic sharing of information is a significant advantage, not only because it ensures that no information is lost, but also because it reduces cost by reducing needless repetition of tests. Nationally, Patient-Centered Medical Homes promise to improve health and health care by giving patients more information and increasing their collaboration with their caregivers. They also promise to help control the cost of health care.

Certification needs to be renewed every three years, thus ensuring the practice will be “kept on its toes”. NCQA is a private, non-profit organization dedicated to improving health care quality. It accredits and certifies a wide range of health care organizations, clinicians, and practices. (www.ncqa.org)

Dr Klepack said, “ We are using and plan to continue to use up-to-date systems to foster the goals of keeping our patients as healthy as possible, preventing illness in the first place, giving our patients the information they need to care for themselves, and keeping the same personalized style of caring for which Dryden Family Medicine is known.”

Started in 1955 by Dr John Ferger, Dryden Family Medicine is celebrating its 56th year. Drs Howard Silcoff, Cindy Gordon, and Bill Klepack practice along with physician assistant Dorrie Lisle, MHS, RPA-C at 5 Evergreen St, Dryden, NY. www.drydenfamilymedicine.com